New York State
COVID-19 Pandemic Small Business Recovery Grant Program

Program and Application Guide
(Rev. 11.16.21)
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Program Overview

INTRODUCTION

The New York State COVID-19 Pandemic Small Business Recovery Grant Program (the “Program”) was created to provide flexible grant assistance to currently viable small businesses, micro-businesses and for-profit independent arts and cultural organizations in New York State who have experienced economic hardship due to the COVID-19 pandemic.

For more information regarding the New York State COVID-19 Pandemic Small Business Recovery Grant Program and to get assistance in applying, please see www.nysmallbusinessrecovery.com.

GRANT AMOUNT

Grant awards will be calculated based on a business’ Annual Gross Receipts for 2019*:

<table>
<thead>
<tr>
<th>Annual Gross Receipts (2019)</th>
<th>Grant Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>$25,000-$49,999</td>
<td>$5,000 per business</td>
</tr>
<tr>
<td>$50,000-$99,999</td>
<td>$10,000 per business</td>
</tr>
<tr>
<td>$100,000-$2,500,000</td>
<td>10% of gross receipts (up to $50,000)</td>
</tr>
</tbody>
</table>

*See Slide 5 for information regarding how “gross receipts” are determined.

Grant amounts and calculations are subject to change by Empire State Development.
1. "Small business" shall mean a business which is resident in New York State, incorporated in New York State or licensed or registered to do business in New York State, is independently owned and operated, not dominant in its field, and has 100 or less employees.

2. "Micro-business" shall mean a business which is resident in New York State, incorporated in New York State or licensed or registered to do business in New York State, is independently owned and operated, not dominant in its field, and employs 10 or less persons.

3. "For-profit independent arts and cultural organization" shall mean a small or medium sized private for-profit, independently operated live-performance venue, promoter, production company, or performance-related business located in New York State negatively impacted by COVID-19 health and safety protocols, and having 100 or less full-time employees, excluding seasonal employees. The qualifying organizations under this definition may include businesses engaged in a field including, but not limited to, architecture, dance, design, film, music, theater, opera, media, literature, museum activities, visual arts, folk arts and casting.

4. "COVID-19 health and safety protocols" means any restrictions imposed on the operation of businesses by executive order 202 of 2020 issued by the Governor, or any extension or subsequent executive order issued in response to the COVID-19 pandemic, or any other statute, rule, or regulation imposing restrictions on the operation of businesses in response to COVID-19.
ELIGIBLE SMALL BUSINESS QUALIFICATIONS

- Small businesses, Micro-businesses and For-profit independent arts and cultural organizations (collectively, “Eligible Applicants”) must be currently viable and have begun operation on or before March 1, 2019 and continue to be in operation as of the date of application (may be shuttered due to COVID-19 restrictions).
  - “Viability” to be determined based on whether the applicant has positive net profit in 2019, as evidenced by reported net profit on the applicant’s 2019 federal tax return (see below).

- Eligible Applicants will be required to show loss of gross receipts as a result of the COVID-19 pandemic or compliance with COVID-19 health and safety protocols which resulted in business modifications, interruptions, or closures.
ELIGIBLE SMALL BUSINESS QUALIFICATIONS (cont.)

- Small businesses and Micro-businesses must:
  1. Have a 2019 or 2020 Gross Receipts of between $25,000 and $2,500,000 per annum as reflected on Applicant’s filed federal tax returns
     • line 1a, IRS Form 1120 or 1065;
     • line 1, IRS Form 1040 Schedule C; or
     • sum of line 1a + line 2, IRS Form 1040 Schedule F

  2. Demonstrate positive net profit on 2019 Business Return ($1 or greater)
     • line 28, IRS Form 1120 (line 21, IRS Form 1120S);
     • line 22, IRS Form 1065;
     • line 31, IRS Form 1040 Schedule C; or
     • line 34, IRS Form 1040 Schedule F

  3. Demonstrate at least a twenty-five percent (25%) loss in annual gross receipts in a year-to-year revenue comparison as of December 31, 2020, to the same period in 2019, in each case, as reflected on Applicant’s 2019 and 2020 filed federal tax returns, including any 2020 Pandemic Unemployment Assistance (PUA), Federal Pandemic Unemployment Compensation and/or Lost Wage Assistance Programs) as verified by NYS Department of Labor.
     • Loss to be calculated based on the difference between line 1a on IRS Form 1120 or 1065, line 1 on IRS Form 1040 Schedule C, or the sum of line 1a + line 2 on IRS Form 1040 Schedule F reported on 2019 federal tax return and line 1a on IRS Form 1120 or 1065, line 1 on IRS Form 1040 Schedule C, or the sum of line 1a + line 2 on IRS Form 1040 Schedule F reported on the 2020 federal tax return (in each case covering the same period). Calculated value must show a reduction of 25% year over year. Businesses with a partial tax year in 2019 will calculate 25% loss based on the comparable number of months in 2020.
### How to Calculate % Loss (Example)

#### % LOSS CALCULATION WITHOUT PANDEMIC UNEMPLOYMENT ASSISTANCE (EXAMPLE)

<table>
<thead>
<tr>
<th>Description</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Annual Gross Receipts for 2019</td>
<td>$1,000,000</td>
</tr>
<tr>
<td>Annual Gross Receipts for 2020</td>
<td>$750,000</td>
</tr>
<tr>
<td>Total Loss</td>
<td>25%</td>
</tr>
</tbody>
</table>

**Outcome:** Eligible for a Grant

#### % LOSS CALCULATION WITH PANDEMIC UNEMPLOYMENT ASSISTANCE (EXAMPLE)

<table>
<thead>
<tr>
<th>Description</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Annual Gross Receipts for 2019</td>
<td>$1,000,000</td>
</tr>
<tr>
<td>Annual Gross Receipts for 2020</td>
<td>$750,000</td>
</tr>
<tr>
<td>Pandemic Unemployment Assistance paid in 2020</td>
<td>$10,000</td>
</tr>
<tr>
<td>Annual Gross Receipts for 2020 + PUA 2020</td>
<td>$760,000</td>
</tr>
<tr>
<td>Total Loss</td>
<td>24%</td>
</tr>
</tbody>
</table>

**Outcome:** No Longer Eligible for a Grant
### Program Overview

#### ELIGIBLE SMALL BUSINESS QUALIFICATIONS (cont.)

4. Demonstrate that total expenses on 2020 Business Income Return are greater than the grant amounts.
   - Total expenses calculation versus proposed grant amount will be based on business expense reported on 2020 federal tax return submitted by the applicant.

5. Be in substantial compliance with applicable federal, state and local laws, regulations, codes and requirements.

6. Not owe any federal, state, or local taxes prior to July 15, 2020, unless covered by an approved repayment plan, deferral plan, or other applicable agreement with appropriate federal, state, and local taxing authorities.

7. Not have qualified for business grant assistance programs under the federal American Rescue Plan Act of 2021 or any other available federal COVID-19 economic recovery or business assistance grant programs, including loans forgiven under the federal Paycheck Protection Program, or are unable to obtain sufficient business assistance from such federal programs.*

*Eligible Applicants may have received or been awarded the following federal assistance:

- Paycheck Protection Program loans totaling $250,000 or less
- COVID-19 EIDL Advance Grant of $10,000 or less
- COVID-19 EIDL Supplemental Targeted Advance Grant of $5,000 or less
- SBA Shuttered Venue Operator Grant
Program Overview

ADDITIONAL INFORMATION

• Eligible Applicants must provide evidence, acceptable to New York State that the Eligible Applicant is operational and that the Eligible Applicant is not restricted by any state, local or other agency mandate.

• Due to a limited amount of funding and the high volume of requests expected, business type, geography, and industry may factor into the ability to receive a grant.

• Priority will be given to socially and economically disadvantaged business owners, including, but not limited to, people with disabilities, service-disabled veteran-owned businesses, and veteran-owned businesses, or businesses located in communities that were economically distressed prior to March 1, 2020, as determined by the most recent census data.

• All applicants are encouraged to get their required documentation uploaded within 14 days from applying. Failure to complete an application and upload all required documents within 60 days will deem an application inactive.
Program Overview

INELIGIBLE BUSINESSES

• All Non-Profits, Churches and other religious institutions;
• Government-owned entities or elected official offices;
• Businesses primarily engaged in political or lobbying activities;
• Businesses that received awards from the SBA Restaurant Revitalization Grant Program;
• Landlords and passive real estate income businesses;
• Illegal businesses and enterprises; and
• Other industry or business types as specified by ESD.
Program Overview

**ELIGIBLE USES OF FUNDS**

Grants must be used for COVID-19 related expenses incurred between March 1, 2020 and April 1, 2021. These include:

1. Payroll costs;
2. Commercial rent or mortgage payments for NYS-based property (but not any rent or mortgage prepayments);
3. Payment of local property or school taxes associated with a small business location in NYS;
4. Insurance costs;
5. Utility costs;
6. Costs of personal protection equipment (PPE) necessary to protect worker and consumer health and safety;
7. Heating, ventilation, and air conditioning (HVAC) costs;
8. Other machinery or equipment costs;
9. Supplies and materials necessary for compliance with COVID-19 health and safety protocols; or
10. Other documented COVID-19 costs as approved by Empire State Development.

**INELIGIBLE USES OF FUNDS**

Grants awarded under the program **may not** be used to re-pay or pay down any portion of a loan obtained through a federal COVID-19 relief package for business assistance or any New York State business assistance programs.
Program Overview

REQUIRED DOCUMENTATION

1. For proof of Gross Receipts loss or other economic hardship: 2019 and 2020 Business Income Tax returns
   - For corporations and LLCs – IRS Form 1120
   - For partnerships – IRS Form 1065 and Schedule K-1s
   - For sole proprietors – IRS Form 1040 and Schedule C
     - For sole proprietor farming businesses – include IRS Form 1040 Schedule F
   NOTE: Full, filed federal tax returns for 2019 and 2020 are required

2. Completed IRS Form 4506-C (if requested by Lendistry)

3. Proof of business location and current operation (must provide two (2) of the following):
   - Current lease
   - Utility bill
   - Current business bank statement
   - Current business mortgage statement
   - Business credit card statement
   - Professional insurance bill
   - Payment processing statement
   - NYS ST-809 or ST-100 sales tax collection documentation
Program Overview

REQUIRED DOCUMENTATION (cont.)

4. Schedule of ownership (not applicable to sole proprietors): Listing of names, addresses, Social Security Numbers (for non-U.S. owners, Individual Taxpayer Identification Number), phone numbers, e-mails, percentage ownership, and photo ID for any owners with 20% or more ownership of the business:
   • To complete the application for the grant, owner/applicant must be at least a 20% owner and provide listing of name, address, Social Security Number or for non-U.S. owners, Individual Taxpayer Identification Number, phone number, e-mails, percentage ownership, and photo ID.
   • To complete the funding of grant, applicant must submit schedule of ownership information for all owners with 20% or more ownership of business: listing of names, addresses, Social Security Numbers or for non-U.S. owners, Individual Taxpayer Identification Number, phone numbers, e-mails, percentage ownership, and photo ID.
   • Non-U.S. owners are subject to Individual Taxpayer Identification Number verification through IRS Form CP565.

5. Proof of number of employees: Most recently submitted NYS-45 document for employer firms.

6. Proof of Business Organization (provide only one (1) of the following):
   • Current Business License
   • Current Business Certificate
   • Certificate of Organization
   • Certificate of Assumed Name (DBA)
   • NYS Certificate of Authority
   • Articles of Incorporation
   • NYS municipality issued document showing authorization to operate in NYS.

7. For funds distribution: IRS Form W-9 and bank account information.
Required Documentation

Examples
Proof of Gross Receipts Loss or Other Economic Hardship

**CORPORATIONS AND LLCs**
IRS Form 1120-S

**PARTNERSHIPS**
Form 1065 Schedule K-1

**SOLE PROPRIETOR (FARMING BUSINESSES)**
Form 1040 Schedule F

**COMPLETED 4506-C (ONLY IF REQUESTED BY LENDISTRY)**
Proof of Business Organization

**CURRENT BUSINESS LICENSE**

**CURRENT BUSINESS CERTIFICATE**
Proof of Business Organization

CERTIFICATE OF INCORPORATION

CERTIFICATE OF ASSUMED NAME (DBA)
Proof of Business Organization

CERTIFICATE OF AUTHORITY

ARTICLES OF INCORPORATION

New York State Department of Taxation and Finance
Certificate of Authority

82-2069208
9/18/2018

New York State Department of Taxation and Finance
Certificate of Incorporation

CERTIFICATE OF INCORPORATION
OF
[Legal Name]
Under Section 401 of the Business Corporation Law

FIRST: The name of the corporation is

SECOND: The corporation is formed to engage in any lawful act or activity for which a corporation may be formed under the Business Corporation Law, provided that the name shall not be used in any act or activity requiring the consent or approval of any state official, department, board, agency or other body without such consent or approval first being obtained.

THIRD: The county, within this state, in which the office of the corporation is to be located is

FOURTH: The total number of shares which the corporation shall have authority to issue and a statement of the par or voting value of each share is: [Par Value or No Par Value]

FIFTH: The Secretary of State is designated as agent of the corporation upon whom process against the corporation may be served. The address to which the Secretary of State shall mail a copy of any process served on behalf of the corporation is

[Address]
Applicants must provide two (2) of the following to show proof of business location and current operation:

- Current lease
- Utility bill
- Current business bank statement
- Current business mortgage statement
- Business credit card statement
- Professional insurance bill
- Payment processing statement
- NYS ST-809 or ST-100 sales tax collection documentation

Important Note: Of the documents listed above, monthly statements must be from within the last 30 days from the time of application submission, and other documents should be the most recent versions signed or filed.
Proof of Business Organization

ST-100 SALES TAX DOCUMENTATION

New York State and Local
Quarterly Sales and Use Tax Return

Quarterly ST-100

ST-100 NYS COVID-19 PANDEMIC SMALL BUSINESS RECOVERY GRANT PROGRAM

ST-100 for the quarter ending April 30, 2023

Step 1 of 3: Gross sales and services

Step 2 of 3: Determine the tax on the services

Step 3 of 3: File the return

MOST RECENTLY SUBMITTED NYS-45 DOCUMENT FOR EMPLOYER FIRMS.

NYS-45

Quarterly Contribution Withholding, Wage Reporting, And Unemployment Insurance Return

New York State and Local

New York State Department of Labor

Empire State Development

Powered by lendistry
Listing of names, addresses, Social Security numbers (or, for non-US owners, Individual Taxpayer Identification Numbers), phone numbers, e-mails, percentage ownership, and photo ID for any owners with 20% or more ownership of the business.

You can download this form in the Portal or by CLICKING HERE.
Required Documents for Funds Distribution (Only for Eligible Applicants Approved for Funding)

**W-9**

Request for Taxpayer Identification Number and Certification

- Name of claimant as shown on your federal tax return. Name(s) must be the same as on the tax return.

**BANK ACCOUNT INFORMATION**

- *Bank Name* (What is this?)
- *Routing Number* (What is this?)
- *Checking Account Number* (What is this?)
- *Confirm Checking Account Number*
Tips for Applying
Tip #1: Use Google Chrome

**INSTRUCTIONS**

For the best user experience, please use Google Chrome throughout the entire application process.

Other web browsers may not support our interface and can cause errors in your application.

If you do not have Google Chrome on your device, you can download it for free at [https://www.google.com/chrome/](https://www.google.com/chrome/)

Before you begin the application, please do the following on Google Chrome:

1. **Clear Your Cache**: Cached data is information that has been stored from a previously used website or application and is primarily used to make the browsing process faster by auto-populating your information. However, cached data may also include outdated information such as old passwords or information you have previously entered incorrectly. This can create errors in your application and may result in it being flagged for potential fraud.

2. **Open incognito mode**: Incognito mode allows you to enter information privately and prevents your data from being remembered or cached.

3. **Disable your pop-up blocker**: Our application includes multiple pop-up messages that are used to confirm the accuracy of the information you provide. You must disable the pop-up blocker on Google Chrome to see these messages.
Tip #2: Clear Your Cache

INSTRUCTIONS

1. Click the three dots in the upper right corner, and then go to “Settings”

2. Go to “Privacy and Security”, and then select “Clear Browsing Data”

3. Select “Clear Data”
INSTRUCTIONS

Click the three dots in the upper right corner of your web browser, and then select “New incognito window.” Your browser will open a new window.
Tip #4: Disable Pop-Up Blocker

INSTRUCTIONS

1. On Google Chrome, click the three dots in the upper right corner and then select “Settings”

2. Select “Privacy and Security”

3. Select “Site Settings”

4. Select “Pop-up and Redirects”

5. Click the button so that it turns blue and the status changes from “Blocked” to “Allowed”
Tip #5: Submit All Documents in PDF Format

INSTRUCTIONS

The electronic form must be clear, aligned straight, and contain no disruptive backgrounds.

Important Notes for Uploading Documents:
• All documents must be submitted in PDF format (.IMG and .JPEG files are NOT supported).
• File size must be under 15MB.
• The file name CANNOT contain any special characters (!@#$%^&*()_+).
• If your file is password protected, you will need to enter it in the Portal, otherwise we will not be able to view the document.

If you do not have a scanner, we recommend using the following free mobile apps:

Genius Scan
Apple | Click Here to Download
Android | Click Here to Download

Adobe Scan
Apple | Click Here to Download
Android | Click Here to Download
Tip #6: Use a Valid Email Address

INSTRUCTIONS

Please make sure you are using a valid email address when applying. You will receive updates and additional instructions at the email address you provide.

IMPORTANT NOTE - The following email addresses will not be accepted or recognized in our system:

Emails beginning with @info
Example: info@mycompany.com

Emails ending with @contact.com or @noreply.com
Example: example@contact.com
Example: example@noreply.com
Tip #7: Translate the Application in Your Preferred Language

INSTRUCTIONS

Our application will be translatable in the following languages:

- Arabic
- Bengali
- Chinese (Simplified Mandarin)
- French
- German
- Haitian Creole
- Hindi
- Italian
- Korean
- Polish
- Russian
- Spanish
- Yiddish

Important Note: For non-English language support in completing the application, please contact our call center or visit www.nysmallbusinessrecovery.com.
The Application
What Information is Needed
WHAT TO EXPECT

This grant application is administered by Empire State Development and powered by Lendistry.

Before you begin, you will be queued up in a waiting room to start a NEW application. (Important Note: Do NOT fill out multiple applications. This will be detected as potential fraud and will disrupt your application.)

You do not have to complete the application in one session and will have an option to save and continue it later.

Enter your contact information in the “Let’s Get Started” section of the application in order to receive login credentials to our Portal. Once you activate your account, you will be able complete your unfinished application.
Section 1: Get Started with Your Application

WHAT INFORMATION IS NEEDED?

- First Name
- Last Name
- E-mail
- Phone Number
- Business Name
- Zip Code of Business
- Referral Partner (Your selection for this field will not impact your application)
- Preferred Language

Important Note: Please be sure to use a valid email address in this section. Important updates and further instructions will be sent to the email address that you provide. Refer to “Tips for Applying” for a list of invalid email addresses.

SMS/TEXT POLICY

Status updates for your grant application will be available by SMS/Text. To receive updates by SMS/Text, please provide consent after reading the disclosure by checking the box. If you would like to opt out of this feature, leave the box unchecked.

CONSENT TO AUTO-DIALED CALLS OR TEXT MESSAGES:

I expressly consent to receive calls and messages to landline, wireless or similar devices, including auto-dialed and pre-recorded message calls and SMS messages (including text messages) from Lendistry and/or its authorized representatives at telephone numbers that I have provided in my application for the purposes of receiving updates and other information related to the New York State COVID-19 Pandemic Small Business Recovery Grant Program. I acknowledge that consent is not a condition of submitting an application, and that message and data rates may apply.
Section 2: Owner Details

WHAT INFORMATION IS NEEDED?

- Owner First Name
- Owner Last Name
- Owner E-mail
- Owner Address, City, State, Zip Code, and County
- Owner Birthday
- Owner Social Security Number (or ITIN)
- % of Ownership

TERMS AND CONDITIONS

Check the box to acknowledge that you have read and agree to the Terms and Conditions. You must agree in order to move forward with your grant application.
**Section 3: Business Information**

**WHAT INFORMATION IS NEEDED?**

- Business Name
- DBA (if applicable)
  **Note:** If your business does not have a DBA, type “NONE” in this field.
- Business EIN
- Business Phone Number
- Business Type
- State of Incorporation
- Business Address, City, State, Zip Code, and County
- Business Start Date
- Business Website
  **Note:** If your business does not have a website, type “none.com” in this field.

---

### Business Information

<table>
<thead>
<tr>
<th>Field</th>
<th>Information Provided</th>
</tr>
</thead>
<tbody>
<tr>
<td>Business Name</td>
<td>[Redacted]</td>
</tr>
<tr>
<td>DBA</td>
<td>[Redacted]</td>
</tr>
<tr>
<td>Business EIN</td>
<td>0000000001</td>
</tr>
<tr>
<td>Business Phone Number</td>
<td>123-555-0000</td>
</tr>
<tr>
<td>Business Type</td>
<td>Corporation</td>
</tr>
<tr>
<td>State of Incorporation</td>
<td>New York</td>
</tr>
<tr>
<td>Business Address</td>
<td>123 Company Street</td>
</tr>
<tr>
<td>City</td>
<td>New York City</td>
</tr>
<tr>
<td>County</td>
<td>[Redacted]</td>
</tr>
<tr>
<td>County</td>
<td>[Redacted]</td>
</tr>
<tr>
<td>Business Start Date</td>
<td>04/23/2016</td>
</tr>
<tr>
<td>Business Website</td>
<td>none.com</td>
</tr>
</tbody>
</table>
Section 4: How Can We Help?

WHAT INFORMATION IS NEEDED?

- Purpose of Grant
- Estimated Grant Eligibility Amount
  
  Note: The grant amount you can request is based on your Annual Gross Receipts in 2019.
- Annual Gross Receipt for 2019 (this must match your tax returns)
- Was your business profitable in 2019? (line 28, IRS Form 1120; line 22, IRS Form 1065; line 31, IRS Form 1040 Schedule C; or line 34, IRS Form 1040 Schedule F).
- # of Full-Time Employees (2020)*
- # of Part-Time Employees (2020)*
- # of Jobs Created (2020)
- # of Jobs Retained (2020)

*Business Owners that are paid employees of the business and receive a W-2 must be included in the employee count.
Section 5: Business Demographics

WHAT INFORMATION IS NEEDED?

• Who is your customer base?
  o B2B: Business-to-Business
    Company provides services or products to other businesses
  o B2C: Business to Consumer
    Company sells directly to individual consumers

• What does your business do? What type of business is it?
• Tell us more.
• NAICS Code*
• Women-Owned Business?***
• Veteran-Owned Business?**
• Disabled?**
• Race?
• Ethnicity?
• Franchise?
• Minority-owned Business?**+

*The NAICS Code System is used by Federal Statistical Agencies to collect, analyze, and publish statistical data related to the U.S. Economy.

NAICS is a Self-Assigned System; no one assigns you a NAICS Code. What this means is a company selects the code that best depicts their primary business activity and then uses it when asked for their code.

To find your NAICS code, go to www.naics.com.

**Individual(s) directly own(s) more than 50% of the ownership interest in the business.

+NYS Certification not required
Section 6: Disclosures

WHAT INFORMATION IS NEEDED?

1. As of the date of the application is your business open and operating?
2. Is your business organized as For-Profit Business?
3. Are you in substantial compliance with applicable federal, state and local laws, regulations, codes and requirements?
4. Do you owe any federal, state, or local taxes prior to July 15, 2020, and do not have an approved repayment, deferral plan, or in agreement with appropriate federal, state, and local taxing authorities?
5. Is your business in the For-Profit Independent arts and cultural sector as defined above? (if you answer “yes,” please answer the additional questions in the application)
6. Are you Service-Disabled Veteran Owned Business?
7. Is your business set-up as a worker cooperative?
8. Is greater than 50% of the small business owned by socially and economically disadvantaged persons, which may include minority or women-owned, service disable veteran or veteran-owned businesses, or businesses located in communities that were economically distressed prior to March 1, 2020 (per the U.S. Census)?
9. Annual gross receipts for 2019? (this should match your tax return)
10. Annual gross receipts for 2020? (this should match your tax return)
11. How many months were you in operation in 2019?
12. During COVID-19 Pandemic, has your business received any COVID-19 related emergency funding?
13. Did you receive any help or support from a NYS Technical Assistance Provider?
14. Did you receive any help or support from an Entrepreneurship Assistance Center (EAC)?
15. Did you receive any help or support from a Community Development Financial Institution (CDFI)?
16. Did you receive any help or support from a Chamber of Commerce?
17. Did you receive any help or support from a Small Business Development Center (SBDC)?
18. Is your business currently in need of technical assistance support or help?
19. Is your business currently in need of a loan?
Section 7: Confirmation

INSTRUCTIONS

At the end of the application, you have two options:

1. Save your application and finish it later: select NO
   If you would like to save and complete your application later, select NO and click “Save & Continue Later”. Important Note: Your application must be completed in order to be considered for the grant.

2. Complete your application and submit: select YES
   If all the information provided is correct and you would like to complete your application submission, select YES and click “Continue”. Important Note: You will not be able to edit your application once it has been submitted.

If this confirmation message does not appear, please make sure that the pop-up blocker has been disabled on your web browser.

All applicants are encouraged to get their required documentation uploaded within 14 days from applying. Failure to complete an application and upload all required documents within 60 days will deem an application inactive.
Section 8: Confirmation Message

INSTRUCTIONS

You will receive the following message when your application has been successfully submitted.

WHAT TO EXPECT NEXT
You will receive a separate email containing a username and password to the Portal. Please use the login credentials to complete all of the following steps:

1. Activate and sign into the Portal.
2. Upload all required documents in an acceptable format.
3. Link your bank information so that we can verify your bank statements and set up a direct deposit. (this is only required for applicants who are selected).

Please check your email including Clutter, Junk, and Spam for your username and password from no-reply@mylendistry.com to activate your account and to upload documentation.
Section 9: Find Your Username and Password

INSTRUCTIONS

1. Please check the email address that you entered in the “let’s get started with your application” section of the grant application for your username and password to our Portal.

   If you do not see this email in your inbox, please check your spam and junk folders.

2. Activate your account by clicking “Click here to log in”.

   New username and password:
   Username: nyrecovery@yopmail.com
   Password: NLrcegHHMCY

   877-721-6997
   New York Small Business Recovery
   Grant Programs. All Rights Reserved.
Application Statuses in the Portal
(What They Mean and What You Should Do)
How to Find the Status of Your Application in the Portal

**INCOMPLETE**

What it means: You started an online application but did not complete it.

What you should do: Sign into the Portal and complete all fields in the application. You must submit a finished application in order to be considered for the grant.

**AWAITING SELECTION PROCESS**

What it means: You have submitted a complete application and it is currently awaiting review for eligibility.

What you should do: Check your email for notification about your selection decision. Upload all required documents in PDF format. You will be either selected or not selected to move forward in the application process.

**IN REVIEW, PENDING VALIDATIONS**

What it means: You meet the program’s minimum eligibility requirements and have been selected to move forward in the application process. Being selected does not guarantee funding. Lendistry will email or call you with updates about your application.

What you should do: Monitor for contact from Lendistry. Complete any request from them in a timely manner.
How to Find the Status of Your Application in the Portal

**NOT SELECTED**

*What it means:* You do not meet the program’s minimum eligibility requirements and your application has been disqualified.

*What you should do:* If you think your application was disqualified in error, please reach out to our Call Center for assistance.

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**INACTIVE**

*What it means:* You have started an application but have failed to complete it and upload all required documents within 60 days. Your application has been deemed inactive and will no longer be reviewed.

*What you should do:* If you would like to continue with the application process, please reach out to the Call Center to reactivate your application.
Uploading Documents
How to Upload Documents in the Portal
The Portal At-a-Glance

IMPORTANT NOTES

Before you begin, please review the following notes to ensure your documents are uploaded correctly:

- Banking information is only needed if you are approved for funding.
- If a document does not apply to your business, please select N/A.
- **ALL documents must be submitted as a PDF file. The PDF file must be under 15MB. Documents that are multiple pages should be submitted as one (1) PDF file.**
- Do NOT include special characters (i.e. ^!@#$%^&*()_+) in the file name. Our Portal will not recognize special characters.
- If your document is password protected, you will be required to enter it in the Portal.

All applicants are encouraged to get their required documentation uploaded within 14 days from applying. **Failure to complete an application and upload all required documents within 60 days will deem an application inactive.**
How to Upload Documents in the Portal

INSTRUCTIONS

STEP 1: Select a document type and click the down arrow to expand its folder.

STEP 2: Click “Browse” to locate the file on your device. ALL documents must be upload as a PDF.

STEP 3:
- If your document is password protected, select YES from the drop-down menu and enter in the password.
- If your document is NOT password protected, select NO from the drop-down menu and leave the password field blank.
- Click “Upload Documents” to complete upload. The status of the document will change from PENDING to COMPLETED.
Applicant Certification
How to Download and Complete the Form
WHAT IS THE APPLICATION CERTIFICATION?

As part of the application process, you will need to self-certify the accuracy of information by signing an Application Certification.

The Application Certification will be available in electronic form for you to download and complete. A signed Application Certification is a required document in this grant process and will need to be uploaded to the Portal.

You can complete the Application Certification in two ways:
1. Download and sign the certification electronically or
2. Print and complete the form by hand.

CLICK HERE to download or print the Application Certification.

After completing the Application Certification, upload it to the Portal.
INSTRUCTIONS

STEP 1: CLICK HERE to view the Application Certification.

STEP 2: Click the icon to download the Application Certification on your computer.

STEP 3: Save the certification onto your desktop.

STEP 4: Go to your desktop, locate the Application Certification and open the file from there.

STEP 5: Your Application Certification will open as an PDF file. Complete the Application Certification by entering your initials next to all numbered items and then entering your signature and business information on Page 5.

STEP 6: Go to File > Save or press CTRL+S on your keyboard to save your fully executed Application Certification.

STEP 7: Upload the completed Application Certification to the Portal.
INSTRUCTIONS

STEP 1: CLICK HERE to view the Application Certification.

STEP 2: Print the Application Certification by clicking the printer icon.

STEP 3: Fill out the Application Certification using a dark pen and legible handwriting.

STEP 4: Scan the completed Application Certification and upload it to the Portal.
Linking Your Bank Information
(Required only if you are approved for grant funding)
Lendistry uses a third-party technology (Plaid) to set up ACH transfers by connecting accounts from any bank or credit union in the U.S. to an app like Lendistry’s Portal. The third-party does not share your personal information without your permission and does not sell or rent it to outside companies. The use of personal information on or through Plaid is subject to Plaid’s End User Privacy Policy ([https://plaid.com/legal/#end-user-privacy-policy](https://plaid.com/legal/#end-user-privacy-policy)). Lendistry uses this technology to verify and review your bank statements. This method of bank verification is preferred, but may not be acceptable, including if your banking institution is not available through the provider. In this case, you can verify your bank account using other methods.

**How to Link Your Bank Information in the Portal**

**Step 1**
- Click on “Link Your Bank Account” to open a window for Plaid.
- Continue through Plaid and locate your banking institution.
- Sign into your online banking account and connect it to Lendistry’s Portal.

**Step 2**
- This step must always be completed regardless of the verification method you use.
  - Enter your bank information.
  - The “Business Account Name” field is **NOT** your account type. This field is your account name, which must be in the name of your business and listed on your bank statements.
  - If your business is a sole proprietorship, the bank account must still be a business checking account and match your name or DBA.
Moving forward with your application to final approval requires you to have a business bank account for the deposit of grant funds.
  o The business bank account must match the business name listed in your application and bank statements.
  o If your business is a sole proprietorship, the bank account must still be a business bank account and match your name or DBA.

The usage of a personal bank account for your business bank account is unacceptable. There are no exceptions.
  o Applicants are highly encouraged to open a business bank account if they do not have one in order to meet program requirements.

An application cannot proceed with processing without a business bank account and may put it at risk of being unqualified.

WHAT TO DO IF YOU DO NOT HAVE A BUSINESS BANK ACCOUNT

If you do not have a Business Bank Account, we encourage you to open one in order to meet the requirements of the program. Please engage with your local bank or confer with a trusted financial advisor to open an account. The following financial institutions have indicated a willingness to work with applicants to this program. This list is not meant to be all-inclusive, nor is it intended to be an endorsement of any of the financial institutions referenced.

1. Ponce Bank [Locations]
2. Spring Bank [Locations]
3. Carver Bank [Locations]
4. CDFI Credit Unions
   o Alternatives Federal Credit Union [Locations]
   o Brooklyn Cooperation Federal Credit Union [Locations]
   o Lower East Side Peoples Federal Credit Union [Locations]
   o Neighborhood Trust Federal Credit Union [Location]
   o Syracuse Cooperative Federal Credit Union [Locations]
   o New Covenant Dominion Federal Credit Union [Location]
5. Independent Bankers Association [Locations]
Application and language assistance is available at 877-721-0097 or www.nysmallbusinessrecovery.com.